

# JESSICA DZUREK

## PROFILE

Highly-motivated, skilled and dedicated analytics professional with diverse experience in providing enterprise business intelligence, data warehousing and data analytic solutions across industries such as Healthcare, Energy/Utilities, Law, Finance and e-Commerce. Currently seeking a challenging opportunity with an ambitious company.

## RELATED EXPERIENCE

### Pragmatic Works

#### **Business Intelligence Consultant**

**2/2017 - Present**

- Consulting engagements nationwide covering various components of the Microsoft BI Stack (SSIS, Power BI, SSAS)
- Instruct multi-day onsite client Power BI workshop reviewing development concepts and delivering POC solution.
- Lead testing for consulting engagement by developing test strategy and patterns utilizing Pragmatic Works LegiTest.

### MedExpress

#### **Senior Business Intelligence Developer**

**10/2016 – 2/2017**

- Aided in the implementation of an Agile BI/DW methodology through collaborative project planning activities.
- Led cross-functional team working sessions to translate business requirements into business intelligence solutions.
- Mentored junior team members on business intelligence/data warehouse concepts and methodologies.
- Spearheaded an ETL Framework strategy to standardize SSIS packages utilizing best practices
- Created functional/technical documentation (Target mapping, Functional Business Requirements Document (FRD), etc.)
- Architected a dimensional model to integration multiple source systems: Athena, DocuTap, Salesforce and SharePoint.
- Implement advanced SSIS ELT processes (Lag/Duration Facts, Periodic & Accumulating Snapshot Facts).
- Participated in the selection, evaluation and interviewing process for all business intelligences openings.

### Duquesne Light Company

#### **Microsoft Business Intelligence Contractor**

**OpenArc**

**3/2016 – 10/2016**

- Implemented an Executive Time Management Power BI Dashboard and reporting package sourced from custom Time & Attendance system to provide insight for project financial and resource management strategic initiatives.
- Managed Enterprise Data Warehouse (EDW) Testing strategy, design and documentation.
- Collaborated in EDW Project Planning tasks to prioritize project tasks and provide project timelines.
- Maintained functional and technical BI/EDW documentation.
- Implemented ETL Framework with logging, configuring and dimensional modeling patterns to aid in rapid development.
- Organized and conducted Business User BI Training (Data Model overviews and Visualization Tool Training).
- Lead the design of various data models in SSAS and Power BI.
- Engineered SSIS ELT advanced structures (Slowly Changing Dimensions, Timespan Aggregating Facts, etc.) sourced from Oracle Utilities Suite: Customer Care & Billing, Meter Data Management, Mobile Workforce Management and Work & Asset Management.
- Assisted with the installation and configuration of the Microsoft BI Stack (2014-16) and 3rd party tool infrastructure.
- Took part in interviewing and candidate selection activities.

### UPMC

#### **Lead Data Analyst**

**Prodigo Solutions**

**9/2014 – 1/2016**

- Orchestrated and planned all phases of data warehouse development lifecycle.
- Worked with business users to create strategic dashboards and reports using SSRS to meet business requirements.
- Designed and implemented Spend & Contract Compliance BI solution utilizing the Microsoft BI Stack (2014).
- Led the analysis to identify and report areas of cost-savings opportunities for a given customer.
- Participated in interviewing and candidate selection activities.
- Developed SSIS ETL packages to source ERP system data: Lawson, PeopleSoft and Meditech.
- Executed complex ad-hoc SQL queries when immediate data access was required.

#### **Data Warehouse Data Modeler**

**Via Oncology**

**1/2013 – 9/2014**

- Assisted in task organization and project roadmap development for the expansion of the existing data warehouse.
- Developed custom automated SSIS package build and deployment system using Maven, PowerShell, SSIS API and TFS.
- Utilized the Microsoft BI Stack (2008 R2) to develop and maintain SSIS ETL and SSRS reporting solutions.
- Synchronized data models, dictionaries and other database documentation across customer environments.

## EDUCATION

**Master of Science,**  
*Health Informatics*  
*Northeastern University*

**Bachelor of Science,**  
*Computer Science*  
*University of Pittsburgh*

**Intermediate Certificate,**  
*Oracle 9i*  
*A.W. Beattie Career Center*

## CORE SKILLS

*Agile Project Management*  
*Requirements Gathering*  
*Dimensional Design*  
*Data Quality/Testing*  
*Complex/Ad-Hoc SQL*  
*Performance Tuning*

## DATABASE SYSTEMS

*SQL Server (2008R2-2014)*  
*Azure SQL Data Warehouse*  
*Oracle (12c, 11g, 9i)*  
*MySQL 5.3*  
*SQLite*

## BI TOOLS

*Integration Services (SSIS)*  
*Power BI*  
*Reporting Services (SSRS)*  
*Analysis Services (SSAS)*  
*Cognos Report Studio*  
*Cognos Transformer*  
*Crystal Reports*  
*Talend Studio*

## PROGRAMMING

*T-SQL*  
*PL/SQL*  
*DAX*  
*C#*  
*VB.NET*  
*R*  
*Python*  
*Java*  
*JavaScript*

# JESSICADZUREK

## West Penn Allegheny Health Systems

### **Associated Data Warehouse Developer**

10/2011 – 1/2013

- Worked with business stakeholders to design analytic data structures to meet operational and tactical business needs.
- Implemented Talend Studio ETL processes to support physician billing and hospital finance data marts.
- Developed and maintained various Cognos 10.1 OLAP cubes containing business critical KPIs representing aggregations in several ways – hierarchically and custom groupings.

### **Business Intelligence Contractor**

*Synergy Staffing*

8/2011 – 10/2011

- Implemented several mission-critical enterprise-wide tactical and operational reports and dashboards based on the IBM Cognos 10.1 suite.
- Led business user and analyst training sessions for core reporting packages, as well as the Cognos 10.1 reporting toolset.
- Collaborated with developers, DBAs and other personnel to gather and interpret analytic requirements to design BI solutions.

## OTHER EXPERIENCE

### Technosystems Service Corporation

#### **.NET Software Developer**

11/2010 – 8/2011

- Implemented operational & tactical analytics using SSRS and Crystal Reports to improve customer retention and marketing initiatives.
- Developed VB.NET Data access and supporting MS SQL objects to interface with 3-Tier architecture ecommerce website.
- Migrated legacy ASP to VB.NET/ASP.NET e-commerce website.

### Fiver Star Development

#### **Contract .NET Web Developer**

*JH Technical Services*

8/2010 – 11/2010

- Worked closely with a team of developers and project managers to develop a variety of SQL Server database & XML database driven C#/ASP.NET web applications for a corporate contracted client.
- Implemented data access functionality through the use of .NET Web Services, XQuery/LINQ, and Ajax custom controls.

### University of Pittsburgh

#### **Moyé Research Fellow**

*Department of Computer Science*

5/2010 – 8/2010

- Developed a C# application illustrating the usage of Dijkstra's shortest path algorithm to find the shortest path travelled along an allocated pathway to enable a structure-based visualization of the Myosin Protein.

### CedarStore.com

#### **.NET Web Developer (Part-Time)**

2/2009 – 6/2010

- Designed and implemented an in-house web-based operational & web analytic decision support system using Microsoft C#/ASP.NET and SQL Server 2008.
- Developed various web-based content management pages for data-driven ecommerce website.
- Conducted instructional sessions on reporting and content page usage for all staff.

### United Steelworkers of America

#### **Information Systems Intern (Part-Time)**

1/2007 – 2/2009

- Focused on expanding knowledge in the field of information technology through various team and independent data processing projects.
- Participated in projects focused on data process improvement and automation through VB.NET/ASP.NET web applications and VBScript back-end script development and implementation.

## TRAINING

*Verified Completion,*

**LegiTest**

*Pragmatic Works, 2017*

*Verified Completion,*

**Power BI Dashboards**

*Pragmatic Works, 2017*

*Letter of Confirmation,*

**SSIS Design Patterns**

*PASS, 2016*

*Letter of Confirmation*

**From here to BI**

*PASS, 2014*

*Letter of Completion*

**SSIS Workshop**

*Pragmatic Works, 2013*

*Letter of Completion*

**Data Modeling**

*TDWI, 2012*

## LEADERSHIP

*HDM Innovations, LLC.*

**Co-Owner**

*2014 - Present*

*WerkOut.com*

**Lead Technical Advisor**

*2010 – 2011*

*Butterfly Medical*

*Foundation*

**Executive Board Member**

*2010*

*Steel City Software*

*Solutions, LLC.*

**Co-Owner**

*2009 – 2010*

*Carnegie Mellon ITS*

*Conference*

**Web Technologies Advisor**

*2009*